

Docket No. 2016- 377-T, Application of Miracle Movers, Inc. for a Certificate of Public Convenience and Necessity for the Operation of a Motor Vehicle Carrier

Testimony of Andrew M. Zeffiro, Vice-President of Applicant

**1. Please state your full name and business address for the record:**

Andrew M Zeffiro  
Miracle Movers, Inc.  
3924 Glen Star Terrace  
Charlotte, NC, 28205

**2. Can you tell me your age and background?**

I am 29 years of age. I have been working for Applicant for 9 months as Vice-President of the Charlotte location where I am in charge all aspects of our operation now utilizing a 26' straight truck. Previously I worked for Few Moves in Wilmington, NC for 1 ½ years as the General Manager. It ran 4 trucks and had approximately 6 drivers. My duties included sales, some operations, overall supervision and payroll. Before that, I worked for Coastal Carolina Movers in Wilmington, North Carolina. I was the warehouse manager and worked there for 2 years. For 8 years, I worked for Gardner Moving in Pittsburgh, PA. I was a Crew Leader handling customer moves. Before that I attended High School. I am testifying for the Applicant because I am part of the senior management team with a knowledge of all of our operations at all locations.

**3. How has Applicant performed in the market since opening?**

Since Applicant began we have been consistently busy providing prompt and professional service.

**4. Have any formal complaints filed, fines levied, or actions taken for any type of non-compliance against Applicant by any State or Federal regulatory agencies in the areas of transportation or regulated moving services?**

No.

**5. Why is Applicant seeking to open a South Carolina location?**

Because of the expanding market in Horry, Georgetown and Charleston Counties, SC, we have determined that there is a need for additional movers there. Because of the proximity of those counties to our current locations in North Carolina in Wilmington, Raleigh, Asheville, and Charlotte it is operationally feasible to do so.

**6. That is all the questioning that I have for you. Do you have anything else you would like to add for the record or does this conclude your testimony?**

No, this concludes my testimony.